

2021
GMC ACADIA DENALI

TOTAL AMOUNT DUE DUE ON
\$496.31 October 15, 2022

TRANSACTION SUMMARY

| Current Due | | |
|-------------------|------------------------------|-----------------|
| DATE | ACTIVITY | AMOUNT |
| 9/17/22 | Current Payment | \$496.31 |
| | Total Current Due | \$496.31 |
| Payments Received | | |
| 8/21/22 | Payment Received. Thank you! | \$496.31 |
| | See reverse side for details | |

ACCOUNT DETAILS

| | | |
|---------------------|---------------------------|-----------|
| 246189537458 | | |
| ACCOUNT NUMBER | PAYMENT PROGRESS | |
| November 15, 2020 | \$42,328.50* | 48 Months |
| ACCOUNT OPENED | CURRENT PRINCIPAL BALANCE | TERMS |

*Current balance above does not reflect the payoff amount for your account. Please see reverse side for details.

ACCOUNT DETAILS

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YOUR DEALER

| | |
|---------------------|-------------------|
| Dealership name | Address line 1 |
| Chevrolet Buick GMC | Address line 2 |
| Cadillac | City, State 01234 |
| | 555-555-5555 |

PAYMENT OPTIONS

| | | |
|---|---|--|
| Online | Mobile App | Phone |
| Log in to MyAccount at gmfinancial.com | Download GM Financial Mobile on the App Store® or the Google Play™ store. | 1-800-284-2271 M-F: H a.m. to H p.m. CT Sat: H a.m. to H p.m. CT |

See reverse side for a complete list of payment options.

SAMPLE

PAYMENT COUPON – PLEASE INCLUDE WITH PAYMENT

STMT_US



P.O. Box 183834, Arlington, TX 76096-3834

JOHN Q SMITH
220 E LAS COLINAS BLVD
IRVING, TX 75039

PAYMENT SUMMARY

Total Amount Due: **\$496.31**

Payment Due Date: October 15, 2020

Amount Enclosed: \$ _____

Contact info changes? Yes (Update on back of coupon.)

Account Number: 246189537458

Check Information

✓ Fill out your check with your Account Number

✓ Make it payable to GM Financial

GM Financial

P.O. Box 78143
Phoenix, AZ 85062-8143



TRANSACTION DETAILS

| PAYMENT ALLOCATION | | |
|--------------------|------------------------------|----------|
| DATE | ACTIVITY | AMOUNT |
| 8/21/20 | Payment Received. Thank you! | \$496.31 |
| | Principal | \$461.56 |
| | Interest | \$34.75 |

GENERAL INFORMATION

Payoff Information

The current balance shown on the front of the statement may not necessarily be your payoff amount because of possible activity on your account such as payments, adjustments, finance charge accruals, etc. Please visit gmfinancial.com/myaccount or call Customer Service at the phone number listed on the front of this statement for accurate payoff information. Mail payoffs to: GM Financial, Attn: Payment Processing; P.O. Box 99605, Arlington, TX 76096.

Failure to Pay

We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

Credit Disputes

GM Financial furnishes information about your account to credit reporting agencies. You can dispute the reported information by contacting the credit reporting agencies: Equifax, Experian or TransUnion. **You can also directly dispute the accuracy of the reported information by contacting GM Financial at: P.O. Box 181145, Arlington, TX 76096-1145.**

Authorization to Convert Your Check

When you provide a check as payment, you authorize us either to use information from your check to make a one-time electronic fund transfer from your account or to process the payment as a check transaction. When we use information from your check to make an electronic fund transfer, funds may be withdrawn from your account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. If you have any questions, please call the customer service number listed below.

Insurance Information

Auto Insurance Changes: You are required to maintain collision and comprehensive coverage (maximum \$1,000 deductible) naming GM Financial as lienholder/loss payee for the term of the contract. If there have been any changes to your insurance coverage, request your agent or insurance company send a copy of your insurance policy to (US customers): GM Financial Insurance Service Center; P.O. Box 1617, Minneapolis, MN 55440-1617; (Canadian customers): PO BOX 9827 STN T CSC OTTAWA ON K1G 3X2

We may contact you

We, along with our affiliates and/or vendors, may call or text any phone numbers you give us, including a wireless phone number, using an automatic telephone dialing system and/or an artificial or a prerecorded voice message. Without limit, these calls or texts may be about servicing, payment or billing. We may also contact you at any email address you provide to us. You may revoke your consent for any telephone number or email address you have provided by contacting us.

The Servicemembers Civil Relief Act (SCRA)

SCRA applies to qualified active-duty military personnel, as well as certain individuals who have received orders calling them to active-duty military service, and certain members of the Public Health Service and the National Oceanic and Atmospheric Administration. Benefits provided under the SCRA vary. Please send us your military notification, which includes your name and active duty date, so we can assess your eligibility for benefits. GM Financial, Attn: Account Services SCRA, P.O. Box 183581, Arlington, TX 76096-3581. Email: MilitaryCustomerSupport@gmfinancial.com. Fax: 1-877-470-9873. Questions? Text MILITARY to 53721 (data rates may apply).

MASSACHUSETTS RESIDENTS: NOTICE OF IMPORTANT RIGHTS

YOU HAVE THE RIGHT TO MAKE A WRITTEN OR ORAL REQUEST THAT TELEPHONE CALLS REGARDING YOUR DEBT NOT BE MADE TO YOU AT YOUR PLACE OF EMPLOYMENT. ANY SUCH ORAL REQUEST WILL BE VALID FOR ONLY 10 DAYS UNLESS YOU PROVIDE WRITTEN CONFIRMATION OF THE REQUEST POSTMARKED OR DELIVERED WITHIN SEVEN DAYS OF SUCH REQUEST. YOU MAY TERMINATE THIS REQUEST BY WRITING TO THE CREDITOR.

CONTACT US

 Message us in MyAccount at gmfinancial.com

 Text: OPTIONS to 53721

 1-800-284-2271
TTY ACCESS 1-888-998-0253
(REQUIRES TTY CAPABLE DEVICE)

Business Hours:

Monday - Friday
H:MM a.m. - H:MM p.m. CT

Saturday
H:MM a.m. - H:MM p.m. CT

* There is no fee from GM Financial. Data rates may apply.

PAYMENT OPTIONS

| ONLINE: | | |
|---|--|---------|
| Log in to gmfinancial.com/myaccount or the GM Financial Mobile app | | |
| Auto Pay | Monthly auto draft from checking, savings or money market account via ACI SpeedPay, Inc. | No fee |
| One-Time Payment | Check via ACI SpeedPay, Inc. | No fee |
| | Debit via ACI Payments, Inc. | \$5.00* |

| OTHER OPTIONS | | |
|------------------------|--|--|
| Automatic Payment Plan | Download Authorization Agreement at gmfinancial.com/payment-options and mail in with a voided check | No fee |
| Regular Mail | GM Financial P.O. Box 78143 Phoenix, AZ 85062-8143 | No Fee Postage paid by customer |
| Overnight Mail | GM Financial 1820 E. Sky Harbor Circle South Suite 150 Phoenix, AZ 85034-4875 | No Fee Postage paid by customer |
| Phone | Automated IVR 1-833-702-0077 via ACI Payments, Inc. | \$7.50* |
| | Agent assisted 1-800-284-2271 via ACI Payments, Inc. | \$10.00* |
| Western Union | Western Union Locations Pay to GM Financial | Western Union and MoneyGram Fees May Apply |
| MoneyGram | Receive Code: 2583 Company Name: GM Financial | |

Include account number on your payment.

For more details, visit gmfinancial.com/payment-options.

* Payment options and associated costs may vary and are subject to change.

PAYMENT COUPON – PLEASE INCLUDE WITH PAYMENT

UPDATE YOUR CONTACT INFO

If you are a buyer and/or co-buyer, you can change the phone number and address on the coupon. If you need to change the name, please fax 1-877-999-7088 or email namechange@gmfinancial.com legal documentation with the coupon.

| | | |
|-------------------------------|------------------|--------------|
| Name of Buyer and/or Co-Buyer | Street | Phone (Home) |
| Account Number | Apartment | Phone (Work) |
| | City, State, ZIP | Phone (Cell) |